

Software Update

ProspectSoft CRM Version 5.53.001 Release Notes

Target Readership

This document is intended for use by anyone currently running ProspectSoft CRM versions 5.52.000 to 5.53.000.

Purpose

These Release Notes describe all enhancements, fixes and other changes since the last full version release.

This Document does not deal with the details of how to carry out an upgrade, except where there are specific issues related to upgrading to this version. For general information on upgrading, please refer to the ProspectSoft Upgrade Overview Diagram and Installation Manuals.

Important

- If upgrading from 5.53.000 this upgrade constitutes a Patch and as such must be applied to all client computers connecting to the same database.
- If upgrading from an earlier version than this upgrade constitutes a Minor Upgrade and the relevant Release Notes of the intermediate upgrades need to be consulted and the upgrade needs to be installed on all clients within a ProspectSoft CRM System in a controlled manner see ProspectSoft's Upgrade Overview Diagram and Installation Manuals

Other Information

Sage users should note that this upgrade of ProspectSoft CRM contains changes which require an upgrade to the Sage 50 Integration – see below

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Updates

Missing Quarantine Images

Reported in 5.53.000

Updated in 5.53.001

Symptoms: The new Quarantine images were missing from the compiled release.

Script updates

Reported in 5.53.000

Updated in 5.53.001

Symptoms: 5.53.000 included scripts from 5.53.000 EBFs 2, 101 or 102

This version is a recompile of 5.53.000 with one 5.53.000 script change (553\000\s5.sql) which allows it to run multiple times so customers which have already run this script with 5.53.000 EBFs 2, 101 or 102 should have no problem upgrading.

XML API has NOT been recompiled.

Sage Integration and VAT issues – Action Required

5.53.001 EBF 3 with Sage Integration 5.20 and Sage 50 v15 (2009) is now the recommended configuration for Sage 50 users.

Several of the VAT issues with Sage 50 have been overcome with 5.53.001, but also require the relevant EBF's and Sage Integration 5.20.

In addition we have discovered that there is a difference between Sage v14(2008) and Sagev15(2009) which was causing issues when viewing Sage Sales Ledgers using Sage Integration 5.19 with SageV14. The 5.20 update includes two different reports that then allows the integration to work correctly with either Sage version.