

NEW for V5.50

Inventory Register Module

The single solution for all your Inventory Related Problems.



The Inventory Register Module will allow you to register, track and resolve inventory related problems. Not to be confused with Products & Pricing or stock management, this module provides close management of products and equipment in use by your customers.

Key Features

- Register of customer Inventory
- Inventory details can be related to stock items and sales history
- Support Contracts associated with Inventory records
- Close integration with Problem Tracker and other modules
- Extensive reporting on Inventory register as well as related problems and activities
- Full range of customisation options

Functions and Benefits

- Items, Equipments, Software and Hardware can all be tracked at division level or company level by customer location
- Inventory details can be enhanced with stock item and sales history data
- Inventory details can be related to specific user(s), enabling you to track, support and

communicate with the user directly

- Inventory items can be related to contracts allowing staff to see what is and is not covered
- Inventory analysis based on problems, items and manufacturer details will enable you to make proactive product quality decisions
- Inventory reports and charts provide a "one-click" snap shot of inventory records and related problems
- Inventory problems can be registered, tracked, resolved and categorised by inventory type, manufacturer, product code, or any number of analysis options
- A new problem-logging wizard makes it easy to log service calls against the right inventory record.

Customisation and Enhancement

Beyond the wealth of standard features available, ultimate flexibility is assured through traditional ProspectSoft capabilities like unlimited user defined fields of any type, unlimited user defined reporting, advanced relationship support, plus the opportunity to add plug-ins written using the XML API tools. Examples of plug-ins already available include:

- Automatic update of Contract Schedule
- Inventory batch processing option

